

FAITH BASED ORGANIZATION



PROVIDER NETWORK DIRECTORY

MILWAUKEE COUNTY: BEHAVIORAL HEALTH DIVISION,
COMMUNITY SERVICES BRANCH

JUNE 2012



Milwaukee Wiser Choice Provider Network

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The Milwaukee Wiser Choice Provider Network Directory is a listing of provider agencies that have an agreement with Milwaukee County and the Milwaukee Wiser Choice Provider Network to provide services on a referral basis.

This directory is divided into three main sections. The first is a listing of Clinical Providers organized by the Milwaukee Level of Care. The second is a list of providers organized by the ancillary (or support) service they provide to Wiser Choice clients. The last section is detailed information regarding each provider, accessibility, and a brief description of the agency.

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Milwaukee Wiser Choice Provider Network

Alcohol & Other Drug Abuse Services: Core Values

The Behavioral Health Division has a strength-based recovery oriented system of care that is driven by a set of core values. These values include:

- A. **Family-Centered:** A family-centered approach means that families are a family of choice defined by the consumers themselves. Families are responsible for their children and are respected and listened to as we support them in meeting their needs, reducing system barriers, and promoting changes that can be sustained overtime. The goal of a family-centered team and system is to move away from the focus of a single client represented in systems, to a focus on the functioning, safety, and well being of the family as a whole.
- B. **Consumer Involvement:** The family's involvement in the process is empowering and increases the likelihood of cooperation, ownership, and success. Families are viewed as full and meaningful partners in all aspects of the decision making process affecting their lives including decisions made about their service plans.
- C. **Builds on Natural and Community Supports:** Recognizes and utilizes all resources in our communities creatively and flexibly, including formal and informal supports and service systems. Every attempt should be made to include the families' relatives, neighbors, friends, faith community, co-workers or anyone the family would like to include in the team process. Ultimately families will be empowered and have developed a network of informal, natural, and community supports so that formal system involvement is reduced or not needed at all.
- D. **Strength-Based:** Strength-based programs build on the family's unique qualities and identified strengths that can then be used to support strategies to meet the families' needs. Strengths should also be found in the family's environment through their informal support networks as well as in attitudes, values, skills, abilities, preferences and aspirations. Strengths are expected to emerge, be clarified and change over time as the family's initial needs are met and new needs emerge with strategies discussed and implemented.
- E. **Unconditional Care:** Means that we care for the family, not that we will care "if." It means that it is the responsibility of the service team to adapt to the needs of the family - not of the family to adapt to the needs of a program. We will coordinate services and supports for the family that we would hope are done for us. If difficulties arise, the individualized services and supports change to meet the family's needs.
- F. **Collaboration Across Systems:** An interactive process in which people with diverse expertise, along with families, generate solutions to mutually defined needs and goals building on identified strengths. All systems working with the family have an understanding of each other's programs and a commitment and willingness to work together to assist the family in obtaining their goals. The substance abuse, mental health, W-2, child welfare, and other identified systems collaborate and coordinate a single system of care for families involved within their services.
- G. **Team Approach Across Agencies:** Planning, decision-making, and strategies rely on the strengths, skills, mutual respect, creative, and flexible resources of a diversified, committed team. Team member strengths, skills, experience, and resources are utilized to select strategies that will support the family in meeting their needs. All family, formal, and informal team members share responsibility, accountability, authority, and understand and respect each other's strengths, roles, and limitations.



Milwaukee Wiser Choice Provider Network

Alcohol & Other Drug Abuse Services: Core Values (cont'd)

- G. Ensuring Safety: When child protective services are involved, the team will maintain a focus on child safety. Consideration will be given to whether the identified threats to safety are still in effect, whether the child is being kept safe by the least intrusive means possible, and whether the safety services in place are effectively controlling those threats. When safety concerns are present, a primary goal of the family team is the protection of citizens from crime and the fear of crime. The presence of individuals who are potentially dangerous requires that protection and supervision be sufficiently effective to dispel the fears of the public.
- H. Gender/Age/Culturally Responsive Treatment: Services reflect an understanding of the issues specific to gender, age, disability, race, ethnicity, and sexual orientation and reflect support, acceptance, and understanding of cultural and lifestyle diversity.
- I. Self-sufficiency: Families will be supported, resources shared, and team members held responsible in achieving self-sufficiency in essential life domains. (Domains include but are not limited to safety, housing, employment, financial, educational, psychological, emotional, and spiritual.)
- J. Education and Work Focus: Dedication to positive, immediate, and consistent education, employment, and/or employment-related activities which results in resiliency and self-sufficiency, improved quality of life for self, family, and the community.
- K. Belief in Growth, Learning and Recovery: Family improvement begins by integrating formal and informal supports that instill hope and are dedicated to interacting with individuals with compassion, dignity, and respect. Team members operate from a belief that every family desires change and can take steps toward attaining a productive and self-sufficient life.
- L. Outcome-oriented: From the onset of the family team meetings, levels of personal responsibility and accountability for all team members, both formal and informal supports are discussed, agreed-upon, and maintained. Identified outcomes are understood and shared by all team members. Legal, education, employment, child-safety, and other applicable mandates are considered in developing outcomes, progress is monitored and each team member participates in defining success. Selected outcomes are standardized, measurable, based on the life of the family and its individual members.



Milwaukee Wiser Choice Provider Network

VISION STATEMENT AND GUIDING ELEMENTS

Vision Statement

The Milwaukee County Behavioral Health Division will be a Center of Excellence for person-centered, quality best practice in collaboration with community partners.

Core Values:

2. Patient centered care
3. Best practice standards and outcomes
4. Accountability at all levels
5. Recovery support in the least restrictive environment
6. Integrated service delivery

Guiding Elements

- ❖ **Patient Centered Care:** All members of the organization embrace a person centered approach focused on service that is respectful, individualized and invites active participation. Treatment is goal directed toward helping persons pursue personal recovery and enjoy independent, productive and healthy lives in the community.
- ❖ **Safe and Cost-Effective Best Practice:** Treatment and support services incorporate current best practice standards to achieve effective outcomes. All participants are committed to an environment of care that ensures safety, manages risk and meets or exceeds national patient safety standards.
- ❖ **Accountable Strategic Planning:** Service areas participate in strategic planning with accountability for dynamic priority setting and outcome measurement. The organization employs cost-effective approaches and project management strategies that lay the foundation for financially viable, future system growth.

MISSION STATEMENT:

The Milwaukee County Behavioral Health Division is a public sector system for the integrated treatment and recovery of persons with serious behavioral health disorders.

AODA Program Goals

- 1) To achieve improved client and program outcomes by meeting the special multidimensional needs of eligible individuals with substance use disorders and their families who experience problems resulting from that alcohol and other drug abuse by providing treatment, outreach, intervention, care coordination, multi-system collaboration, and recovery support services that are gender and culturally responsive.
- 2) To target services to eligible individuals with substance use disorders and their families who are involved in multiple systems in order to provide coordinated services from those formal support systems using a systems of care approach and care coordination.
- 3) To facilitate and use a family-centered team model to develop plans that includes natural support and other system representatives.
- 4) To develop a system that reinforces and can measure the empowerment of consumers/participants and their involvement in the planning, design, implementation, and evaluation of the program, as well as their care plan.
- 5) To provide cross training and education to professionals who work with eligible individuals and their families and are from different systems in order to achieve positive client/family outcomes.
- 6) To provide, or arrange for, parenting education, vocational assistance, housing assistance, coordination with other community programs, treatment under intensive care (continuum of care).
- 7) To ensure that all services are delivered in a trauma informed and responsive environment.
- 8) To provide screening, information and linkages for Fetal Alcohol Spectrum Disorders (FASD).



Milwaukee Wiser Choice Provider Network

Vision Statement – Behavioral Health Division

The Milwaukee County Behavioral Health Division will be a premier system of mental health and alcohol and other drug abuse disorders in the State of Wisconsin. It will ensure that individuals and families who have behavioral health needs strive to function at optimal levels of physical and mental health and that they are full and equal members of the community. As such, the Division shall provide individuals who have behavioral health needs the support and means to pursue success in the ways they choose to live, learn, love, work and play because:

Our vision is for a behavioral health system that recognizes the partnership with clients, providers and the community and the accountability to its stakeholders for the effective development and efficient use of resources.

Our vision is for a recovery oriented behavioral health system that focuses on the rebuilding of full productive lives for children, adults and their families, and supports a full spectrum of services including primary prevention and early intervention.

Our vision is for a behavioral health system that attracts, retains, and supports employees/other service providers who are competent and provide excellent quality, culturally and linguistically relevant behavioral health treatment and support services.

Our vision is for a behavioral health system that acknowledges the abundance and limitations of our human and financial resources and commits to responsible stewardship of its resources.

Our vision is for clients and families to be equal stakeholders in service system governance, planning and delivery.

Our vision is for a behavioral health system where every client has access to strengths-based, individualized and integrated services that promote health and recovery.

Our vision is for a behavioral health system where cultural, ethnic and socioeconomic diversity is valued by providers and clients.

Our vision is for a behavioral health system where strategies to eradicate stigma, including education of clients, family members, providers and the Milwaukee County community, are implemented and effective.

Our vision is for behavioral health services and supports to be community based and not institution based; when residential treatment or hospitalization is accessed, those services will be used as resources and not as placements.

Our vision is for a behavioral health system that can measure its success in the care of children and adults by establishing and producing clear, quantifiable outcomes



Milwaukee Wiser Choice Provider Network

Milwaukee Levels Of Care Descriptions

| | |
|--|--|
| Outpatient | Outpatient is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group and family therapy and referral to non-substance abuse services that may occur over an extended period. Must be certified as a HFS 75.13 outpatient provider. |
| Intensive Outpatient | An intensive outpatient program is a planned and organized service in which addiction professionals and clinicians provide several AODA treatment service components to clients. Treatment consists of regularly scheduled sessions within a structured program, with a minimum of 9 treatment hours per week. Examples include day or evening programs in which patients attend a full spectrum of treatment programming but live at home or in special residences. Must be certified as a HFS 75.13 outpatient provider. |
| Day Treatment | <p>Day treatment is a medically monitored, and non-residential substance abuse treatment service which consists of regularly scheduled sessions of various modalities, such as individual and group counseling and case management, provided under the supervision of a physician. Services are provided in a scheduled number of sessions per day and week, with each patient receiving a minimum of 12 hours of counseling per week. Must be certified as a HFS 75.12 day treatment service provider.</p> <p>ORGANIZATIONAL REQUIREMENTS. A day treatment service may be a stand-alone service or may be co-located in a facility that includes other services.</p> |
| Transitional Residential | <p>A transitional residential treatment is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance abuse treatment in the form of counseling for 3 to 11 hours per patient per week, immediate access to peer support through the environment and intensive case management which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping and financial planning. Must be certified as a HFS 75.14 transitional residential treatment service provider.</p> <p>ORGANIZATIONAL REQUIREMENTS. Before operating or expanding a transitional residential treatment service, a facility shall be approved under ch. HFS 124 as a hospital, licensed under ch. HFS 83 as a community-based residential facility, certified under ch. HFS 82 or licensed under ch. HFS 88 as an adult family home.</p> |
| Medically Monitored Residential | Medically monitored residential treatment operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient. Must be certified as a HFS 75.11 medically monitored residential treatment service provider. |
| Co-Occurring Biomedically Monitored Residential | Co-Occurring biomedically enhanced monitored residential treatment operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, and staffed 24 hours a day by nursing personnel. Must be certified as a HFS 75.11 medically monitored residential treatment service provider. |
| Methadone | A narcotic treatment service for opiate addiction provides for the management and rehabilitation of selected narcotic addicts through the use of methadone and a broad range of medical and psychological services, substance abuse counseling and social services. Methadone, an FDA-approved narcotic, is used to prevent the onset of withdrawal symptoms for 24 hours or more, reduce or eliminate drug hunger or craving and block the euphoric effects of any illicitly self-administered narcotics while the patient is undergoing rehabilitation. |

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---------------------|--------------|------|
|---------------------|--------------|------|

CLINICAL TREATMENT SERVICES WITH DESCRIPTIONS

AODA Day Treatment

2009

\$6.25

1/4 hour

“A day treatment service is a medically monitored, and non-residential substance abuse treatment service which consists of regularly scheduled sessions of various modalities, such as individual and group counseling and case management, provided under the supervision of a physician. Services are provided in a scheduled number of sessions per day and week, with each patient receiving a minimum of 12 hours of counseling per week” DHS 75.12(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.12, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

- 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
- 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
- 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
- 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.12(5); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual’s personnel file as specified in DHS 75.03(4)(g). All AODA Day Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---------------------|--------------|------|
|---------------------|--------------|------|

| Service Description | Service Code | Rate | Unit |
|--------------------------------------|--------------|---------|----------|
| <u>AODA Family Counseling</u> | 2010 | \$24.00 | 1/4 hour |

“An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period” DHS 75.13(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. AODA Family Counseling is not a group service but a service provided to an individual client with a family member or family members.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

- 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
- 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
- 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
- 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual’s personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---------------------|--------------|------|
|---------------------|--------------|------|

| Service Description | Service Code | Rate | Unit |
|-------------------------------------|--------------|--------|----------|
| <u>AODA Group Counseling</u> | 2011 | \$5.90 | 1/4 hour |

“An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period” DHS 75.13(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

- 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
- 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
- 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
- 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual’s personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

Ancillary Services – Code Descriptions

| Service Description | Service Code | Rate | Unit |
|--|--------------|---------|----------|
| <u>AODA Individual Counseling</u> | 2012 | \$13.25 | 1/4 hour |

“An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period” DHS 75.13(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

- 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
- 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
- 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
- 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual’s personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.



Milwaukee Wiser Choice Provider Network

Ancillary Services – Code Descriptions

| Service Description | Service Code | Rate | Unit |
|--|---------------------|-------------|-------------|
| Service Description | Service Code | Rate | Unit |
| <u>Urinalysis</u> | 2015 | \$8.00 | Test |
| Reimbursement to provider agencies for obtaining required urinalysis tests, regardless of the number of test panels. | | | |

| Service Description | Service Code | Rate | Unit |
|--|--------------|---------|----------|
| <u>Faith-focused AODA Family Counseling</u> | 2060 | \$24.00 | 1/4 hour |
| <p>“An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period” DHS 75.13(1). Faith-focused family counseling services include a variety of evaluation, diagnostic, crisis and treatment services relating to substance use and involve direct and systematic incorporation of faith/religion to ameliorate negative symptoms and restore effective functioning. Providers are expected to follow recommended ethical guidelines regarding the explicit use of faith/religion or spirituality in clinical practice. Please disclose any religious beliefs or practices that do not recognize the efficacy of treatment, including medication, for people with substance abuse and mental health disorders. Please submit a copy of the informed consent. The provider must identify the affiliated faith or denomination. Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. AODA Family Counseling is not a group service but a service provided to an individual client with a family member or family members.</p> | | | |

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---|--------------|------|
| 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM), | | |
| 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology, | | |
| 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA). | | |
| <p>Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.</p> | | |

| Service Description | Service Code | Rate | Unit |
|---|--------------|--------|----------|
| <u>Faith-focused AODA Group Counseling</u> | 2061 | \$5.90 | 1/4 hour |
| <p>“An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period” DHS 75.13(1). Faith-focused group counseling services include crisis and treatment services relating to substance use and involve the direct and systematic incorporation of faith/religion to ameliorate negative symptoms and restore effective functioning. Providers are expected to follow recommended ethical guidelines regarding the explicit use of faith/religion or spirituality in clinical practice. Please disclose any religious beliefs or practices that do not recognize the efficacy of treatment, including medication, for people with substance abuse and mental health disorders. Please submit a copy of the informed consent. The provider must identify the affiliated faith or denomination. Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.</p> | | | |

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing:

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---|--------------|------|
| Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor. A Clinical Supervisor MUST meet one of the following criteria: <ol style="list-style-type: none"> 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor), 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM), 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology, 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA). Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff. | | |

| Service Description | Service Code | Rate | Unit |
|---|--------------|---------|----------|
| <u>Faith-focused AODA Individual Counseling</u> “An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period” DHS 75.13(1). Faith-focused individual counseling services include a variety of evaluation, diagnostic, crisis and treatment services relating to substance use and involve the direct and systematic incorporation of faith/religion to ameliorate negative symptoms and restore effective functioning. Providers are expected to follow recommended ethical guidelines regarding the explicit use of faith/religion or spirituality in clinical practice. Please disclose any religious beliefs or practices that do not recognize the efficacy of treatment, including medication, for people with substance abuse and mental health disorders. Please submit a copy of the informed consent. The provider must identify the affiliated faith or denomination. Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation | 2062 | \$13.25 | 1/4 hour |

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|--|--------------|------|
| <p>contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.</p> <p><u>Requirements of Individual Providers:</u> A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.</p> <p>A Clinical Supervisor MUST meet one of the following criteria:</p> <ol style="list-style-type: none"> 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor), 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM), 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology, 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA). <p>Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.</p> | | |

| Service Description | Service Code | Rate | Unit |
|--|--------------|----------|------|
| <u>Co-occurring Biomedically Enhanced</u> | 2095 | \$120.00 | Day |

“A medically monitored treatment service operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient” DHS 75.11(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.11, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|--|--------------|------|
| <p>documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. Co-occurring Biomedically Enhanced Residential Treatment Service is equivalent to ASAM Level III.7 Dually Diagnosed Capable Medically Monitored Intensive Inpatient Treatment. It is a residential service that provides a planned regimen of 24-hour professionally directed evaluation, observation, medical monitoring and addiction/co-occurring treatment in an inpatient-type setting. It is appropriate for patients whose subacute biomedical and emotional, behavioral or cognitive problems are so severe that they require inpatient treatment, but who do not need the full resources of an acute care general hospital or a psychiatric hospital. The services of this program are designed to meet the needs of patients who have functional deficits in Dimensions 2 and 3 of the ASAM PPC-2R. For example, Dimension 2 problems could include such comorbid medical problems as poorly controlled hypertension or diabetes or a co-occurring chronic pain disorder that interferes with the patient's ability to engage in a recovery program. Dimension 3 problems would include either a diagnosable comorbid DSM-IV Axis I disorder or symptoms of such a disorder that are subthreshold of diagnostic criteria, but interfere or distract from recovery efforts (for example, anxiety or hypomanic behavior), and thus require the availability of 24-hour nursing and medical interventions. The care is delivered by an interdisciplinary staff of appropriately credentialed treatment professionals, including a physician who is a board certified or eligible Addictionologist. Treatment is specific to substance-related disorders, but the skills of the interdisciplinary team and the availability of support services also can accommodate conjoint treatment of co-occurring subacute biomedical and/or emotional, behavioral or cognitive conditions. Individuals who have a greater severity of illness in Dimensions 2 and/or 3 require use of more intensive staffing patterns and support services.</p> <p>The service is required to be certified under DHS 75.11, and comply with the service description for an ASAM Level III.7 dually diagnosed capable program. This includes, but is not limited to, the following: A physician is available to assess the patient in person within 24 hours of admission and thereafter as medically necessary. Psychiatric services are available through consultation or referral. Such services are available within 8 hours by telephone or 24 hours in person. The facility is staffed 24 hours a day by nursing personnel. A registered nurse conducts an alcohol or other drug-focused nursing assessment at the time of admission. An appropriately credentialed and licensed nurse is responsible for monitoring the patient's progress and for medication administration. Clinical staff is knowledgeable about the biological and psychosocial dimensions of substance dependence and mental disorders and have specialized training in behavior management techniques, and treatment includes clinical and didactic motivational enhancement strategies that are appropriate to the patient's stage of readiness to change.</p> <p><u>Requirements of Individual Providers:</u> A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.</p> <p>A Clinical Supervisor MUST meet one of the following criteria:</p> | | |

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---|--------------|------|
| <ol style="list-style-type: none"> 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor), 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM), 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology, 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA). | | |

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.11(5); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All Co-occurring Biomedically Enhanced Residential Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|--|--------------|----------|------|
| <u>AODA Medically Monitored Residential</u> | 2005 | \$120.00 | Day |

"A medically monitored treatment service operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient" DHS 75.11(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.11, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:



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Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---|--------------|------|
| 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor), | | |
| 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM), | | |
| 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology, | | |
| 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA). | | |

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.11(5); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Medically Monitored Residential Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|---|--------------|---------|------|
| <u>AODA Transitional Residential</u> | 2006 | \$90.00 | Day |

"A transitional residential treatment service is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance abuse treatment in the form of counseling for 3 to 11 hours per patient weekly, immediate access to peer support through the environment and intensive case management which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping and financial planning" DHS 75.14(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.14, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---|--------------|------|
| <p>A Clinical Supervisor MUST meet one of the following criteria:</p> <ol style="list-style-type: none"> 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor), 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM), 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology, 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA). <p>Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.14(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Transitional Residential Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.</p> | | |

| Service Description | Service Code | Rate | Unit |
|--|--------------|--------|------|
| <u>Methadone</u> | 2020 | \$8.80 | Day |
| <p>“A narcotic treatment service for opiate addiction provides for the management and rehabilitation of selected narcotic addicts through the use of methadone or other FDA-approved narcotics and a broad range of medical and psychological services, substance abuse counseling and social services. Methadone and other FDA-approved narcotics are used to prevent the onset of withdrawal symptoms for 24 hours or more, reduce or eliminate drug hunger or craving and block the euphoric effects of any illicitly self-administered narcotics while the patient is undergoing rehabilitation” DHS 75.15(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.15, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.</p> <p><u>Requirements of Individual Providers:</u> The medical director and nursing staff shall meet the qualifications and requirements as established in DHS 75.15(4). A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of</p> | | | |



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Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---|--------------|------|
| Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor. A Clinical Supervisor MUST meet one of the following criteria: 1.Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor), 2.Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM), 3.Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology, 4.Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA). Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision as specified in DHS 75.15(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All Methadone Services paid for under this service description MUST be provided by appropriately credentialed staff. | | |

| Service Description | Service Code | Rate | Unit |
|--|--------------|---------|------|
| <u>Recovery House</u> Recovery Houses provide a safe, clean and sober environment for adults with substance abuse disorders or co-occurring substance abuse and mental health disorders. Individuals living in a Recovery House are required to be engaged in an outpatient or day treatment level of care. The anticipated length of stay in Recovery House is expected to be of relatively short duration as the individual reintegrates into the community, consistent with the goals identified in their Single Coordinated Care Plan (SCCP). Recovery House is staffed 24 hours a day by salaried paraprofessional staff (staff employees are paid by salaries and not by stipend and are not peer mentors). Recovery House is a structured recovery environment that provides sufficient stability to prevent or minimize relapse or continued use and continued problem potential. Recovery House is intended to assist the individual to integrate relapse prevention and recovery skills to achieve autonomy, including gainful employment and independent living in the community. Individuals are expected to participate in vocational/educational services as identified in their SCCP while living in a Recovery House. Services on-site emphasize individual and group living skills promoted through the use of community or house meetings of residents and staff, as well as services required by DHS 83, including room and board and medication monitoring. Mutual/self-help meetings may be available on-site. Recovery House plus an outpatient level of care approximate an ASAM Level III.1 residential service. Recovery House coupled with a day treatment level of care approximates an ASAM Level III.5 residential service. Recovery Houses are required to be licensed under DHS 83 as a community based residential facility (CBRF), and are expected to comply with local zoning | 2081 | \$45.00 | Day |



Milwaukee Wiser Choice Provider Network

Ancillary Services – Code Descriptions

| Service Description | Service Code | Unit |
|---|--------------|------|
| <p>regulations. Applications must include current CBRF license, staff schedule showing 24-hour coverage, and a schedule supporting a structured recovery environment, as well as daily assignment listing for residents and house rules supporting a recovery milieu.</p> <p>If you are a current Wiser Choice residential clinical treatment provider or Recovery Support service housing provider (i.e. pre-existing Transitional Housing provider, Room and Board Housing provider and Emergency/Temporary Housing provider), please submit the following along with your application materials:</p> <ul style="list-style-type: none">• Delineate programmatic separation if concurrent programs operate out of the same facility, as well as the physical separation to minimize or prevent combining of populations• Description of how this level of care is distinguished from the current level of care you are currently providing• Detailed description of the programming that will be provided to your Recovery House clients,• Information that will be used for orientation purposes, such as program rules and guidelines, etc. <p><u>Requirements of Individual Providers:</u> All providers must meet the criteria as established in DHS 83.16.</p> | | |

AODA Day Treatment SC2009

414-763-1757 Empowerment Clinic (2227)
414-449-4850 fax 6001 W. Center Street, Suite 100, Milwaukee 53210
414-442-2033 Gateway To Change (2193)
414-442-2167 fax 2319 West Capitol Drive, Milwaukee 53206

Bridge Housing SC2021

414-342-5959 WI Nazarene Center (2184)
414-342-1384 fax 2904 W. Wells Street, Milwaukee 53208

Community Employment Pgm SC2027

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223
414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212
414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210
414-828-5617 Empathetic Counseling Services (2248)
414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210
414-395-7235 Milwaukee Visitation - Ymca (2242)
414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224
414-395-7235 Milwaukee Visitation Fss (2237)
414-395-7233 fax 1235 N. 12th Street, Milwaukee 53205

Daily Living Skills - Group SC2007

414-793-2981 A More Excellent Way (2215)
414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222
414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223
414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212
414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210
414-828-5617 Empathetic Counseling Services (2248)
414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210
414-442-2033 Gateway To Change (2193)
414-442-2167 fax 2319 West Capitol Drive, Milwaukee 53206
414-395-7235 Milwaukee Visitation - Ymca (2242)
414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224
414-395-7235 Milwaukee Visitation Fss (2237)
414-395-7233 fax 1235 N. 12th Street, Milwaukee 53205
414-462-5433 More Excellent Way - Center (2243)
414-462-8399 fax 2207 W. Center Street, Milwaukee 53206
414-377-7956 New Hope Cogic (2252)
414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208
414-358-4173 St. Charles (2011)
414-358-5005 fax 4757 N. 76th St., Milwaukee 53218
414-358-4173 St. Charles - S. 84th Street (2203)
414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

414-847-6486 Tangible Word (2238)
414-386-4655 fax 6051 W. Brown Deer Road, Suite 101, Milwaukee 53223

Daily Living Skills - Indiv SC2008

414-793-2981 A More Excellent Way (2215)
414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Milk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-828-5617 Empathetic Counseling Services (2248)
414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210

414-395-7235 Milwaukee Visitation - Ymca (2242)
414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

414-395-7235 Milwaukee Visitation Fss (2237)
414-395-7233 fax 1235 N. 12th Street, Milwaukee 53205

414-462-5433 More Excellent Way - Center (2243)
414-462-8399 fax 2207 W. Center Street, Milwaukee 53206

414-377-7956 New Hope Cogic (2252)
414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208

414-358-4173 St. Charles (2011)
414-358-5005 fax 4757 N. 76th St., Milwaukee 53218

414-358-4173 St. Charles - S. 84th Street (2203)
414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

Domestic Violence Batterer SC2057

414-376-6606 Christian Woman Perspective (2231)
888-522-6181 fax 6051 W. Brown Deer Road, Suite 202, Milwaukee 53223

Domestic Violence Victim SC2056

414-376-6606 Christian Woman Perspective (2231)
888-522-6181 fax 6051 W. Brown Deer Road, Suite 202, Milwaukee 53223

Education/Academic Skills SC2055

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Milk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-347-1774 Benedict Center (2004)
414-347-0148 fax 135 W. Wells Street, Suite 700, Milwaukee 53203

414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-828-5617 Empathetic Counseling Services (2248)
414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210

414-847-6486 Tangible Word (2238)
414-386-4655 fax 6051 W. Brown Deer Road, Suite 101, Milwaukee 53223

Housing Assistance SC2032

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-828-5617 Empathetic Counseling Services (2248)
414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210

Package - Anger Management PCAM

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-828-5617 Empathetic Counseling Services (2248)
414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210

414-536-8333 LCFS (2109)
414-536-8348 fax 3800 N. Mayfair Road, Wauwatosa 53222

Package - Counseling PCCNSL

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-347-1774 Benedict Center (2004)
414-347-0148 fax 135 W. Wells Street, Suite 700, Milwaukee 53203

414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-763-1757 Empowerment Clinic (2227)
414-449-4850 fax 6001 W. Center Street, Suite 100, Milwaukee 53210

414-442-2033 Gateway To Change (2193)
414-442-2167 fax 2319 West Capitol Drive, Milwaukee 53206

414-536-8333 LCFS (2109)
414-536-8348 fax 3800 N. Mayfair Road, Wauwatosa 53222

414-967-3900 Lutheran Social Services (2027)
414-967-9783 fax 155 E. Silver Spring Drive, Suite 201, Whitefish Bay 53217

414-358-4173 St. Charles (2011)
414-358-5005 fax 4757 N. 76th St., Milwaukee 53218

414-358-4173 St. Charles - S. 84th Street (2203)
414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

414-447-1965 Word Of Hope (2119)
414-447-1964 fax 2677 N. 40th Street, Milwaukee 53210

Package - Faith Focus Counsel PCFFSV

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
 866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-828-5617 Empathetic - Burleigh (2258)
 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-763-1757 Empowerment Clinic (2227)
 414-449-4850 fax 6001 W. Center Street, Suite 100, Milwaukee 53210

414-442-2033 Gateway To Change (2193)
 414-442-2167 fax 2319 West Capitol Drive, Milwaukee 53206

414-447-1965 Word Of Hope (2119)
 414-447-1964 fax 2677 N. 40th Street, Milwaukee 53210

Parent Assistance SC2031

414-810-6691 Amri - Brown Deer (2233)
 866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
 866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-395-7235 Milwaukee Visitation - Ymca (2242)
 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

414-395-7235 Milwaukee Visitation Fss (2237)
 414-395-7233 fax 1235 N. 12th Street, Milwaukee 53205

414-358-4173 St. Charles (2011)
 414-358-5005 fax 4757 N. 76th St., Milwaukee 53218

414-358-4173 St. Charles - S. 84th Street (2203)
 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

Parenting Class SC2063

414-810-6691 Amri - Brown Deer (2233)
 866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
 866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-347-1774 Benedict Center (2004)
 414-347-0148 fax 135 W. Wells Street, Suite 700, Milwaukee 53203

414-828-5617 Empathetic - Burleigh (2258)
 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-828-5617 Empathetic Counseling Services (2248)
 414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210

414-395-7235 Milwaukee Visitation - Ymca (2242)
 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

414-395-7235 Milwaukee Visitation Fss (2237)
 414-395-7233 fax 1235 N. 12th Street, Milwaukee 53205

414-358-4173 St. Charles (2011)
 414-358-5005 fax 4757 N. 76th St., Milwaukee 53218

414-358-4173 St. Charles - S. 84th Street (2203)
 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

414-847-6486 Tangible Word (2238)
 414-386-4655 fax 6051 W. Brown Deer Road, Suite 101, Milwaukee 53223

Recov Supp Coord-Family SC2004

414-358-5383 St. Charles - Rsc/cm (2060)
 414-358-5002 fax 4757 N. 76th St., Milwaukee 53218

Recov Supp Coord-General SC2003

414-358-5383 St. Charles - Rsc/cm (2060)
414-358-5002 fax 4757 N. 76th St., Milwaukee 53218

Spiritual Support - Family SC2059

414-793-2981 A More Excellent Way (2215)
414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-760-2332 Christian Faith Fellowship (2196)
414-434-0498 fax 7210 N. 76th Street, Milwaukee 53223

414-376-6606 Christian Woman Perspective (2231)
888-522-6181 fax 6051 W. Brown Deer Road, Suite 202, Milwaukee 53223

414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-828-5617 Empathetic Counseling Services (2248)
414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210

414-763-1757 Empowerment Clinic (2227)
414-449-4850 fax 6001 W. Center Street, Suite 100, Milwaukee 53210

414-442-2033 Gateway To Change (2193)
414-442-2167 fax 2319 West Capitol Drive, Milwaukee 53206

414-395-7235 Milwaukee Visitation - Ymca (2242)
414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

414-395-7235 Milwaukee Visitation Fss (2237)
414-395-7233 fax 1235 N. 12th Street, Milwaukee 53205

414-462-5433 More Excellent Way - Center (2243)
414-462-8399 fax 2207 W. Center Street, Milwaukee 53206

414-377-7956 New Hope Cogic (2252)
414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208

414-847-6486 Tangible Word (2238)
414-386-4655 fax 6051 W. Brown Deer Road, Suite 101, Milwaukee 53223

Spiritual Support - Group SC2109

414-793-2981 A More Excellent Way (2215)
414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222

414-810-6691 Amri - Brown Deer (2233)
866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-760-2332 Christian Faith Fellowship (2196)
414-434-0498 fax 7210 N. 76th Street, Milwaukee 53223

414-376-6606 Christian Woman Perspective (2231)
888-522-6181 fax 6051 W. Brown Deer Road, Suite 202, Milwaukee 53223

414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-828-5617 Empathetic Counseling Services (2248)
414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210

414-763-1757 Empowerment Clinic (2227)
 414-449-4850 fax 6001 W. Center Street, Suite 100, Milwaukee 53210

414-442-2033 Gateway To Change (2193)
 414-442-2167 fax 2319 West Capitol Drive, Milwaukee 53206

414-395-7235 Milwaukee Visitation - Ymca (2242)
 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

414-395-7235 Milwaukee Visitation Fss (2237)
 414-395-7233 fax 1235 N. 12th Street, Milwaukee 53205

414-462-5433 More Excellent Way - Center (2243)
 414-462-8399 fax 2207 W. Center Street, Milwaukee 53206

414-377-7956 New Hope Cogic (2252)
 414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208

414-847-6486 Tangible Word (2238)
 414-386-4655 fax 6051 W. Brown Deer Road, Suite 101, Milwaukee 53223

Spiritual Support - Ind SC2058

414-793-2981 A More Excellent Way (2215)
 414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222

414-810-6691 Amri - Brown Deer (2233)
 866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
 866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-760-2332 Christian Faith Fellowship (2196)
 414-434-0498 fax 7210 N. 76th Street, Milwaukee 53223

414-376-6606 Christian Woman Perspective (2231)
 888-522-6181 fax 6051 W. Brown Deer Road, Suite 202, Milwaukee 53223

414-828-5617 Empathetic - Burleigh (2258)
 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-828-5617 Empathetic Counseling Services (2248)
 414-332-2523 fax 4716 W. Lisbon Ave., Milwaukee 53210

414-763-1757 Empowerment Clinic (2227)
 414-449-4850 fax 6001 W. Center Street, Suite 100, Milwaukee 53210

414-442-2033 Gateway To Change (2193)
 414-442-2167 fax 2319 West Capitol Drive, Milwaukee 53206

414-395-7235 Milwaukee Visitation - Ymca (2242)
 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

414-395-7235 Milwaukee Visitation Fss (2237)
 414-395-7233 fax 1235 N. 12th Street, Milwaukee 53205

414-462-5433 More Excellent Way - Center (2243)
 414-462-8399 fax 2207 W. Center Street, Milwaukee 53206

414-377-7956 New Hope Cogic (2252)
 414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208

414-847-6486 Tangible Word (2238)
 414-386-4655 fax 6051 W. Brown Deer Road, Suite 101, Milwaukee 53223

Urinalysis SC2015

414-810-6691 Amri - Brown Deer (2233)
 866-719-3024 fax 5600 W. Brown Deer Road, Suite #110, Milwaukee 53223

414-810-6691 Amri Counseling (2230)
 866-719-3024 fax 1915 N. Mlk Drive, Suite 213-d, P.O. Box 54, Milwaukee 53212

414-347-1774 Benedict Center (2004)
414-347-0148 fax 135 W. Wells Street, Suite 700, Milwaukee 53203

414-828-5617 Empathetic - Burleigh (2258)
414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

414-763-1757 Empowerment Clinic (2227)
414-449-4850 fax 6001 W. Center Street, Suite 100, Milwaukee 53210

414-442-2033 Gateway To Change (2193)
414-442-2167 fax 2319 West Capitol Drive, Milwaukee 53206

414-536-8333 LCFS (2109)
414-536-8348 fax 3800 N. Mayfair Road, Wauwatosa 53222

414-967-3900 Lutheran Social Services (2027)
414-967-9783 fax 155 E. Silver Spring Drive, Suite 201, Whitefish Bay 53217

414-358-4173 St. Charles (2011)
414-358-5005 fax 4757 N. 76th St., Milwaukee 53218

414-358-4173 St. Charles - S. 84th Street (2203)
414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

414-447-1965 Word Of Hope (2119)
414-447-1964 fax 2677 N. 40th Street, Milwaukee 53210



Milwaukee Wiser Choice Provider Network

2215 - A More Excellent Way

Address: 9619 W. Lisbon Ave.
Milwaukee, WI 53222
Site Contact: Cecelia Benjamin
Appointment Phone: 414-793-2981
Fax Number: 414-462-8399
Email: mcclifecenter12@gmail.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Spiritual Support - Ind - Spiritual Support - Family -
Spiritual Support - Group

Services for: ☐ Men ☐ Women ☐ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|----------------------------|--|---------------------------|
| Mon. <u>10:00 - 19:00</u> | Thurs. <u>10:00 - 19:00</u> | Sat. <u>10:00 - 13:00</u> |
| Tues. <u>10:00 - 19:00</u> | Fri. <u>10:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>10:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-793-2981 | |

AGENCY PROFILE: Morris Memorial is the oldest African American congregation in the city of Milwaukee. We have been serving the community for the past 65 years. We are a bible-based church firmly positioned on a foundation of prayer. Our existence is for the sake of the empowering individuals to strive for excellence in Christ through the Holy Spirit. We purpose to provide holistic ministry that affects the total person, mind, body, spirit and soul; transforming lives for our community and the world in which we live. We endeavor to demonstrate integrity, lift a standard of holiness and promote righteous living. In order to fulfill this vision, we are providing life skills, daily living skills, spirituality counseling, children's ministry, elder services, and various other community outreach projects. Our computer lab is equipped with programs to assist individuals and families in becoming proficient in both reading and everyday life skills.



Milwaukee Wiser Choice Provider Network

2233 - Amri - Brown Deer

Address: 5600 W. Brown Deer Road Suite #110
Milwaukee, WI 53223

Site Contact: Lakeia Jones

Appointment Phone: 414-810-6691

Fax Number: 866-719-3024

Email: amricounseling@yahoo.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Package - Faith Focus Counsel - Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Parent Assistance - Housing Assistance - Education/Academic Skills
- Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class - Package
- Anger Management - Urinalysis

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|--------------------|--|--------|
| Mon. 8:00 - 19:00 | Thurs. 8:00 - 19:00 | Sat. - |
| Tues. 8:00 - 19:00 | Fri. 8:00 - 19:00 | Sun. - |
| Wed. 8:00 - 19:00 | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-810-6691 | |

AGENCY PROFILE: AMRI Counseling Services, LLC is a Wisconsin State Certified Mental Health and Substance Abuse Clinic providing a wide variety of quality services including: Mental Health Individual Counseling Outpatient, Mental Health Individual Counseling In-Home, Mental Health Group Counseling, Mental Health/ Psychological Assessments Substance Abuse Individual Counseling Outpatient, Substance Abuse Individual Counseling In-Home, Substance Abuse Group Counseling, Substance Abuse Assessments, Substance Abuse Family Counseling Outpatient, Substance Abuse Family Counseling In-Home Faith-Focused Substance Abuse Individual Counseling, Faith-Focused Substance Abuse Group Counseling, Faith-Focused Substance Abuse Family Counseling Outpatient Marriage/ Couples Counseling Urinalysis Drug Testing, Alcohol Testing Anger Management Individual Counseling, Anger Management Group Parent Assistance, Parenting Classes, Mentoring, Tutoring, Life Skills, Daily Living Skills Group, Daily Living Skills Individual, Home Management,



Milwaukee Wiser Choice Provider Network

2230 - Amri Counseling

Address: 1915 N. Mlk Drive, Suite 213-d P.O. Box
54

Milwaukee, WI 53212

Site Contact: Lakeia Jones

Appointment Phone: 414-810-6691

Fax Number: 866-719-3024

Email: amricounseling@yahoo.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Package - Faith Focus Counsel - Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Parent Assistance - Housing Assistance - Education/Academic Skills
- Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class - Package
- Anger Management - Urinalysis

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☒ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|--------------------|--|--------|
| Mon. 8:00 - 19:00 | Thurs. 8:00 - 19:00 | Sat. - |
| Tues. 8:00 - 19:00 | Fri. 8:00 - 19:00 | Sun. - |
| Wed. 8:00 - 19:00 | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-810-6691 | |

AGENCY PROFILE: AMRI Counseling Services, LLC is a Wisconsin State Certified Mental Health and Substance Abuse Clinic providing a wide variety of quality services including> Mental Health Counseling Group & Individual Counseling Mental Health/ Psychological Assessments Substance Abuse Counseling Group, Individual & Family Counseling Substance Abuse Assessments Faith-Focused Substance Abuse Group, Individual & Family Counseling Marriage/ Couples Counseling Urinalysis Drug Testing Alcohol Testing Anger Management Individual Counseling Anger Management Group Parent Assistance Parenting Classes Mentoring Tutoring Life Skills Daily Living Skills Group & Individual Home Management Housing assistance Insurances Accepted Badger Care T-19 United Health Care Abri Health Care Managed Health Services Private pay/ Sliding Fee Network Health Plan Other Insurances A Wish Changes Nothing But A Decision Changes Everything. Make a Decision to Change Today!!!! Referrals always welcome



Milwaukee Wiser Choice Provider Network

2004 - Benedict Center

Address: 135 W. Wells Street Suite 700
Milwaukee, WI 53203
Site Contact: Donna M. Hietpas
Appointment Phone: 414-347-1774
Fax Number: 414-347-0148
Email: dhietpas@benedictcenter.org

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☐ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Education/Academic Skills - Parenting Class - Urinalysis
Services for: ☐ Men ☐ Women ☐ Men and Women ☒ Pregnant Women
☐ Childcare Provided
☒ Developmentally/Physically Disabled
☒ Persons with co-occurring mental health and substance use disorders
Non-English language / cultural competence: _____

HOURS:

| | | |
|--------------------|--|--------|
| Mon. 9:00 - 16:00 | Thurs. 9:00 - 16:00 | Sat. - |
| Tues. 9:00 - 16:00 | Fri. 9:00 - 16:00 | Sun. - |
| Wed. 9:00 - 16:00 | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-347-1774 | |

AGENCY PROFILE: Benedict Center Women's Harm Reduction Program specifically works with women who are, or have been, in trouble with the law. We have over 31 years experience working with women and we recognize that women who are involved in the criminal justice system have unique needs that must be addressed so they can permanently move out of the correctional system. We provide a safe, supportive environment in which women can reflect on their past, replenish personal resources, reconnect with family, and rebuild their lives in order to establish themselves as valuable members of their community.



Milwaukee Wiser Choice Provider Network

2196 - Christian Faith Fellowship

Address: 7210 N. 76th Street
Milwaukee, WI 53223
Site Contact: Terence Pringle
Appointment Phone: 414-760-2332
Fax Number: 414-434-0498
Email: tpringle@christianfaith.org

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☐ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|--------------------|--|-------------------|
| Mon. 9:00 - 19:00 | Thurs. 9:00 - 19:00 | Sat. 9:00 - 14:00 |
| Tues. 9:00 - 19:00 | Fri. 9:00 - 19:00 | Sun. - |
| Wed. 9:00 - 19:00 | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-760-2332 | |

AGENCY PROFILE: Christian Faith Fellowship Church (CFFC) has served the spiritual, social, physical, and emotional needs of the community in Milwaukee for over 17 years. This faith-based organization has grown to serve more than 6,000 parishioners from throughout the city of Milwaukee. It is now the largest church of color in Wisconsin and a leader in bringing a unique faith-based and values-driven perspective to the delivery of services to high-need/low-resource families. In addition to providing for the spiritual needs of its parishioners, CFFC has created an aggressive suite of supportive services for youth and families to include counseling services, after school recreational programs and tutoring program.



Milwaukee Wiser Choice Provider Network

2231 - Christian Woman Perspective

Address: 6051 W. Brown Deer Road Suite 202
Milwaukee, WI 53223
Site Contact: Alice Belcher
Appointment Phone: 414-376-6606
Fax Number: 888-522-6181
Email: admin@cwpmministries.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Domestic Violence Victim - Domestic Violence Batterer - Spiritual Support - Ind - Spiritual Support - Family -
Spiritual Support - Group

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women
☐ Childcare Provided
☐ Developmentally/Physically Disabled
☐ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------------------|--|---------------|
| Mon. <u>9:30 - 16:00</u> | Thurs. <u>9:30 - 16:00</u> | Sat. <u>-</u> |
| Tues. <u>9:30 - 16:00</u> | Fri. <u>9:30 - 16:00</u> | Sun. <u>-</u> |
| Wed. <u>9:30 - 16:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-376-6606 | |

AGENCY PROFILE: Isaiah's Coalition for Women and Children is a community outreach ministry of CWP Ministries, Inc., a church addressing the spiritual needs of its congregation. In so doing, we saw other needs within its congregation and community. As a result, CWP Ministries, Inc. by its founder formulated ISIAH'S COALITION FOR WOMEN AND CHILDREN to assist in filling the need for pastoral care, social advocacy, educational support, or referral resources for issues of family violence, child abuse, breast cancer and HIV awareness and prevention. We holistically address the need of persons individually and/or in groups. Pastoral care (Spiritual Support-Ancillary): Spiritual direction is given in individual and (non-mandatory) weekly cell-group congregational settings or Bible study as provided by a licensed Pastor and Evangelist. Social advocacy for women and children who have experienced violence and abuse; and to provide a support to them in holistic healing in overcoming such victimization. Educational support f



Milwaukee Wiser Choice Provider Network

2258 - Empathetic - Burleigh

Address: 5501 W. Burleigh Street
Milwaukee, WI 53210
Site Contact: Tanya Broughton Lewis
Appointment Phone: 414-828-5617
Fax Number: 414-332-2523
Email: empatheticcounseling@gmail.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Package - Faith Focus Counsel - Daily Living Skills - Group - Daily Living Skills -
Indiv - Community Employment Pgm - Housing Assistance - Education/Academic Skills - Spiritual Support -
Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class - Package - Anger
Management - Urinalysis

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women
☐ Childcare Provided
☐ Developmentally/Physically Disabled
☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------|--|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-828-5617 | |

AGENCY PROFILE: Empathetic Counseling Services is a Christian based organization dedicated to providing counseling, training and life enhancing support services to men, women, youth and families. We also offer services to individuals recently released from state institutions. The word empathetic is defined as the ability to relate to the thoughts, emotions or experiences of another. We offer a nurturing learning environment aimed at helping individuals to overcome barriers to successful living. We motivate and inspire them to set goals. Once those goals are set we teach them how to strive to achieve them. We offer "hope" and the following supportive services with kindness: Spiritual Support and Counseling with a focus on healing from past sexual abuse for men and women. Parenting and Nurturing enhancement. Daily Living and Life Skills Development. Job Seeking Skills with a focus on overcoming personal barriers to employment. Job Training and Placement Assistance.



Milwaukee Wiser Choice Provider Network

2248 - Empathetic Counseling Services

Address: 4716 W. Lisbon Ave.
Milwaukee, WI 53210
Site Contact: Tanya Broughton Lewis
Appointment Phone: 414-828-5617
Fax Number: 414-332-2523
Email: empatheticcounseling@gmail.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☐ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Housing Assistance
- Education/Academic Skills - Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group
- Parenting Class - Package - Anger Management

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☐ Developmentally/Physically Disabled

☐ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------------------|--|---------------|
| Mon. <u>8:00 - 18:00</u> | Thurs. <u>8:00 - 18:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 18:00</u> | Fri. <u>8:00 - 18:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 18:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-828-5617 | |

AGENCY PROFILE: Empathetic Counseling Services is a Christian based organization dedicated to providing counseling, training and life enhancing support services to men, women, youth and families. We also offer services to individuals recently released from state institutions. The word empathetic is defined as the ability to relate to the thoughts, emotions or experiences of another. We offer a nurturing learning environment aimed at helping individuals to overcome barriers to successful living. We motivate and inspire them to set goals. Once those goals are set we teach them how to strive to achieve them. We offer "hope" and the following supportive services with kindness: Spiritual Support and Counseling with a focus on healing from past sexual abuse for men and women. Parenting and Nurturing enhancement. Daily Living and Life Skills Development. Job Seeking Skills with a focus on overcoming personal barriers to employment. Job Training and Placement Assistance.



Milwaukee Wiser Choice Provider Network

2227 - Empowerment Clinic

Address: 6001 W. Center Street Suite 100
Milwaukee, WI 53210
Site Contact: Michael Braxton
Appointment Phone: 414-763-1757
Fax Number: 414-449-4850
Email: mbraxton@empowermentclinic.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- AODA Day Treatment - Package - Counseling - Package - Faith Focus Counsel - Spiritual Support - Ind -
Spiritual Support - Family - Spiritual Support - Group - Urinalysis
Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women
☐ Childcare Provided
☐ Developmentally/Physically Disabled
☒ Persons with co-occurring mental health and substance use disorders
Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------------------|--|---------------|
| Mon. <u>9:00 - 19:00</u> | Thurs. <u>9:00 - 19:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 19:00</u> | Fri. <u>9:00 - 19:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-763-1757 | |

AGENCY PROFILE: The primary purpose of the clinic is to provide counseling and life improvement services to individuals, families, youth, couples and groups using principles from the Quran. In particular, special emphasis is placed on minorities and persons with disabilities, as these are the most disenfranchised groups. The client will first receive a comprehensive assessment by a Counselor. In addition, a client may also receive an evaluation conducted by our medical director. A treatment plan is then developed with specific and measurable goals. The client's family members are encouraged to participate in the client's treatment, as family involvement is one of Islam's fundamental principles. The educational components consist of lectures, seminars, and a variety of subjects related to substance abuse and the recovery process, including: Relapse prevention skills Signs and symptoms of alcohol and other drug abuse Stress Management skills How to deal with feelings in the recovery process Rational Emotive Behavior



Milwaukee Wiser Choice Provider Network

2193 - Gateway To Change

Address: 2319 West Capitol Drive
Milwaukee, WI 53206
Site Contact: Quinn Garrett
Appointment Phone: 414-442-2033
Fax Number: 414-442-2167
Email: qgarrett0527@yahoo.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☐ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- AODA Day Treatment - Package - Counseling - Package - Faith Focus Counsel - Daily Living Skills - Group -
Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Urinalysis
Services for: ☐ Men ☐ Women ☒ Men and Women ☐ Pregnant Women
☐ Childcare Provided
☐ Developmentally/Physically Disabled
☐ Persons with co-occurring mental health and substance use disorders
Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------|--|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-442-2033 | |

AGENCY PROFILE: Located on the north side of Milwaukee, Gateway to Change, Inc. (GTC) is an AODA/Mental Health Treatment Center with three (3) years of experience in providing culturally sensitive Alcohol and Other Drug Abuse and Mental Health treatment services. To help individuals overcome dependency on alcohol and other drugs, GTC is offering: * AODA Assessment * AODA Day Treatment * AODA Family Counseling * AODA Group Counseling * AODA Individual Counseling Gateway to Change has an outstanding presence in Milwaukee County and has been providing services to its residents for 3 years. Throughout its short history, GTC has established and maintained a multitude of connections to the Milwaukee community. GTC has collaborated with W-2 agencies since 2003. The agency has held a number of collaborations with Milwaukee W-2 agencies providing AODA services to All residents of the City and County of Milwaukee. GTC's unique features include community outreach and integration of the faith community to support troubled neighb



Milwaukee Wiser Choice Provider Network

2109 - LCFS

Address: 3800 N. Mayfair Road
Wauwatosa, WI 53222
Site Contact: Chris Ann Drosdick
Appointment Phone: 414-536-8333
Fax Number: 414-536-8348
Email: reception2@lcfswi.org

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Package - Anger Management - Urinalysis
Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women
☐ Childcare Provided
☒ Developmentally/Physically Disabled
☒ Persons with co-occurring mental health and substance use disorders
Non-English language / cultural competence: _____

HOURS:

| | | |
|--------------------|--|--------|
| Mon. 8:00 - 21:00 | Thurs. 8:00 - 21:00 | Sat. - |
| Tues. 8:00 - 21:00 | Fri. 8:00 - 16:30 | Sun. - |
| Wed. 8:00 - 16:30 | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-536-8333 | |

AGENCY PROFILE: Welcome to Lutheran Counseling & Family Services of Wisconsin (LCFS) - offering safe, faith-based alcohol and other drug abuse (AODA) treatment programs for pre-teens, teens, adults and families in the Greater Milwaukee Area. Our easily accessible office suite is located at 3800 North Mayfair Road (near the intersection of Mayfair Road and Capital Drive) with off street parking and wheelchair accessibility. We are located one block from public transportation. The goal of Christian AODA counseling - whether it be individual or group - is to strengthen the lives and relationships of preteens, teens and adults through six major life-goal areas: * Emotional * Social/Behavioral * Spiritual * Recreation/Leisure * Physical, and * Educational/Work. Lutheran Counseling & Family Services offers three different modes of treatment: Primary Treatment; Out-Patient Treatment and Aftercare & Relapse Prevention. Our professional program staff is committed to making LCFS the place - where Christian caring makes the



Milwaukee Wiser Choice Provider Network

2027 - Lutheran Social Services

Address: 155 E. Silver Spring Drive, Suite 201
Whitefish Bay, WI 53217

Site Contact: Teri Gumieny

Appointment Phone: 414-967-3900

Fax Number: 414-967-9783

Email: teri.gumieny@lsswis.org

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Urinalysis

Services for: ☐ Men ☐ Women ☒ Men and Women ☐ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

Mon. 9:00 - 18:00

Thurs. 8:00 - 17:00

Sat. 9:00 - 12:00

Tues. 9:00 - 17:00

Fri. 9:00 - 17:00

Sun. -

Wed. 8:00 - 18:00

☒ Emergency contact available 24 hours, # 414-967-3900

AGENCY PROFILE: The counseling clinic of Lutheran Social Services is licensed by the State of Wisconsin to provide outpatient mental health and alcohol and drug counseling. We have two locations in Milwaukee. v 1545 S. Layton Blvd in the Sacred Heart Center v 1711 S. 11th St. at the Gerald Ignace Indian Health Clinic o (We blend Native American culture with counseling) Our staff consists of 8 masters level therapists who specialize in alcohol and drug treatment and mental health issues, a psychologist, 2 psychiatrists who can provide evaluations and medication. Daytime and evening appointments are available Monday thru Friday. Our experienced therapy team can provide effective treatment for: Drug and alcohol abuse Gambling addictions Survivors of abuse Intimate partner violence Anger & Stress Management Parenting & family issues Grief & loss Adjustment disorders Anxiety Depression Adolescent issues Services are open to all, regardless of race, faith or income.



Milwaukee Wiser Choice Provider Network

2242 - Milwaukee Visitation - Ymca

Address: 9050 N. Swan Road
Milwaukee, WI 53224
Site Contact: Beverly Moore
Appointment Phone: 414-395-7235
Fax Number: 414-395-7233
Email: milwaukee.visit@att.net

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Parent Assistance -
Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------------------|--|---------------------------|
| Mon. <u>9:00 - 19:00</u> | Thurs. <u>9:00 - 19:00</u> | Sat. <u>10:00 - 16:00</u> |
| Tues. <u>9:00 - 19:00</u> | Fri. <u>9:00 - 19:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-395-7235 | |

AGENCY PROFILE: Come to a warm and caring provider of outreach services for individual and family support. These services are provided in the form of daily living skills training, parenting classes, parenting assistance and a community employment program. Our staff of dynamic professionals will greet and treat you with great dignity and respect. We strive to promote a happy and safe environment for the families of the community. Programs are designed to assist families through the stages of life that will equip them by means of education and awareness using Christian principles and laws. We are located on 91st Street, just North of Brown Deer Road.



Milwaukee Wiser Choice Provider Network

2237 - Milwaukee Visitation Fss

Address: 1235 N. 12th Street
Milwaukee, WI 53205
Site Contact: Beverley Moore
Appointment Phone: 414-395-7235
Fax Number: 414-395-7233
Email: milwaukee.visit@att.net

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Parent Assistance -
Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------------------|--|---------------------------|
| Mon. <u>9:00 - 19:00</u> | Thurs. <u>9:00 - 19:00</u> | Sat. <u>10:00 - 16:00</u> |
| Tues. <u>9:00 - 19:00</u> | Fri. <u>9:00 - 19:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-395-7235 | |

AGENCY PROFILE: Come to a warm and caring provider of outreach services for individual and family support. These services are provided in the form of daily living skills training, parenting classes, parenting assistance and a community employment program. Our staff of dynamic professionals will greet and treat you with great dignity and respect. We strive to promote a happy and safe environment for the families of the community. Programs are designed to assist families through the stages of life that will equip them by means of education and awareness using Christian principles and laws. We are located just off 76th and Grown Deer Road and we are directly at the county public bus transportation route #67.



Milwaukee Wiser Choice Provider Network

2243 - More Excellent Way - Center

Address: 2207 W. Center Street
Milwaukee, WI 53206
Site Contact: Cecilia Benjamin
Appointment Phone: 414-462-5433
Fax Number: 414-462-8399
Email: mmcogic1@aol.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|----------------------------|--|---------------------------|
| Mon. <u>10:00 - 19:00</u> | Thurs. <u>10:00 - 19:00</u> | Sat. <u>10:00 - 13:00</u> |
| Tues. <u>10:00 - 19:00</u> | Fri. <u>10:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>10:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-462-5433 | |

AGENCY PROFILE: Morris Memorial is the oldest African American congregation in the city of Milwaukee. We have been serving the community for the past 65 years. We are a bible-based church firmly positioned on a foundation of prayer. Our existence is for the sake of the empowering individuals to strive for excellence in Christ through the Holy Spirit. We purpose to provide holistic ministry that affects the total person, mind, body, spirit and soul; transforming lives for our community and the world in which we live. We endeavor to demonstrate integrity, lift a standard of holiness and promote righteous living. In order to fulfill this vision, we are providing life skills, daily living skills, spirituality counseling, children's ministry, elder services, and various other community outreach projects. Our computer lab is equipped with programs to assist individuals and families in becoming proficient in both reading and everyday life skills.



Milwaukee Wiser Choice Provider Network

2252 - New Hope Cogie

Address: 1710 N. 33rd Street
Milwaukee, WI 53208
Site Contact: Taco Soward
Appointment Phone: 414-377-7956
Fax Number: 414-264-8664
Email: taco.soward@gmail.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☐ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Spiritual Support - Ind - Spiritual Support - Family -
Spiritual Support - Group

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☐ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------------------|--|---------------|
| Mon. <u>8:00 - 21:00</u> | Thurs. <u>8:00 - 21:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 21:00</u> | Fri. <u>8:00 - 21:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 21:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-377-7956 | |

AGENCY PROFILE: New Hope C.O.G.I.C. is a faith based organization committed to counseling and life improvement services to individuals, couples, families and groups using principles from the Bible. Our services include: daily living skills and life skill training for youth and adults. We specialize in providing supportive services from a spiritual perspective to all people and all are welcome.



Milwaukee Wiser Choice Provider Network

2011 - St. Charles

Address: 4757 N. 76th St.
Milwaukee, WI 53218
Site Contact: Glynis Underwood
Appointment Phone: 414-358-4173
Fax Number: 414-358-5005
Email: referrals@stcharlesinc.org

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Daily Living Skills - Group - Daily Living Skills - Indiv - Parent Assistance - Parenting Class - Urinalysis

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish

HOURS:

| | | |
|---------------------------|--|---------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 20:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-358-4173 | |

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family lives. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills - Group & Individual, House Management and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services.



Milwaukee Wiser Choice Provider Network

2060 - St. Charles - Rsc/cm

Address: 4757 N. 76th St.

Milwaukee, WI 53218

Site Contact: Valerie Nelson

Appointment Phone: 414-358-5383

Fax Number: 414-358-5002

Email: valerie.nelson@stcharlesinc.org

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☐ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☐ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Recov Supp Coord-General - Recov Supp Coord-Family

Services for: ☐ Men ☐ Women ☐ Men and Women ☐ Pregnant Women

☐ Childcare Provided

☐ Developmentally/Physically Disabled

☐ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

Mon. - _____ Thurs. - _____ Sat. - _____

Tues. - _____ Fri. - _____ Sun. - _____

Wed. - _____ ⊗ Emergency contact available 24 hours, # 414-358-5383

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family lives. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills - Group & Individual, House Management and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services.



Milwaukee Wiser Choice Provider Network

2203 - St. Charles - S. 84th Street

Address: 151 S. 84th Street
Milwaukee, WI 53214
Site Contact: Glynis Underwood
Appointment Phone: 414-358-4173
Fax Number: 414-358-5005
Email: referrals@stcharlesinc.org

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Daily Living Skills - Group - Daily Living Skills - Indiv - Parent Assistance - Parenting Class - Urinalysis

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------------------|--|---------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 20:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-358-4173 | |

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family lives. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills - Group & Individual, House Management and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services.



Milwaukee Wiser Choice Provider Network

2238 - Tangible Word

Address: 6051 W. Brown Deer Road Suite 101
Milwaukee, WI 53223

Site Contact: Roxanne Cardenas

Appointment Phone: 414-847-6486

Fax Number: 414-386-4655

Email: prophetess@tangibleword.com

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☒ Offers handicapped parking
- ☒ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Education/Academic Skills - Spiritual Support - Ind - Spiritual Support - Family -
Spiritual Support - Group - Parenting Class

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☒ Developmentally/Physically Disabled

☐ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|---------------------------|--|---------------------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>10:00 - 18:00</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>-</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-847-6486 | |

AGENCY PROFILE: Tangible Word Ministries' Life Transformation Center is an innovative learning environment for men and women who need to learn basic skills for a successful life. We provide holistic care and compassionate assistance through employment preparation, life skills classes, parent assistance, budgeting, educational enhancement, and spiritual support. Our classes are customized to fit our client's unique needs and are taught by degreed facilitators who strive to impart excellence into every class and every student. We work collaboratively with your case manager to ensure your success by focusing on your goals as detailed by both you and your case manager.



Milwaukee Wiser Choice Provider Network

2184 - WI Nazarene Center

Address: 2904 W. Wells Street
Milwaukee, WI 53208
Site Contact: Pamela Eichler
Appointment Phone: 414-342-5959
Fax Number: 414-342-1384
Email: peichlerwncc@ameritech.net

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☐ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☒ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Bridge Housing

Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women

☐ Childcare Provided

☐ Developmentally/Physically Disabled

☒ Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS:

| | | |
|--------------------|--|--------|
| Mon. 8:30 - 16:30 | Thurs. 8:30 - 16:30 | Sat. - |
| Tues. 8:30 - 16:30 | Fri. 8:30 - 16:30 | Sun. - |
| Wed. 8:30 - 16:30 | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-342-5959 | |

AGENCY PROFILE: Wisconsin Nazarene Compassionate Center, Inc. (WNCC) operates a transitional living facility for homeless drug and/or alcohol addicted adults called Project H.E.A.T. (Habitat, Employment to Achieve Transition). WNCC has operated Project Heat for over 12 years. We are centrally located at 2904 W. Wells Street, close to the #10, #27, & #30 bus lines. Project H.E.A.T. offers a structured recovery membership program that adheres to a "zero" tolerance policy which ensures that if an individual chooses to use drugs or alcohol, they will be immediately terminated. We have twelve double occupancy furnished apartments and six single occupancy apartments. Other services include a food pantry, laundry facilities, in-house recovery support meetings, men and women's support groups, four live-in recovery staff members, linens, and locked lobby, resource referrals and support. Members are expected to be employed, enrolled in school, or engaged in volunteer service. Individuals must also enter and complete outpatient treatment.



Milwaukee Wiser Choice Provider Network

2119 - Word Of Hope

Address: 2677 N. 40th Street
Milwaukee, WI 53210
Site Contact: Ella Walker-Mahaley
Appointment Phone: 414-447-1965
Fax Number: 414-447-1964
Email: emahaley@wohmke.org

SITE ACCESSIBILITY

- ☐ Offers American Sign Language interpretation
- ☐ Offers handicapped parking
- ☐ Is wheelchair accessible
- ☐ Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Package - Faith Focus Counsel - Urinalysis
Services for: ☐ Men ☐ Women ☒ Men and Women ☒ Pregnant Women
☐ Childcare Provided
☐ Developmentally/Physically Disabled
☒ Persons with co-occurring mental health and substance use disorders
Non-English language / cultural competence: _____

HOURS:

| | | |
|----------------------------|--|---------------------------|
| Mon. <u>10:00 - 17:00</u> | Thurs. <u>10:00 - 16:00</u> | Sat. <u>13:00 - 15:00</u> |
| Tues. <u>10:00 - 17:00</u> | Fri. <u>10:00 - 16:00</u> | Sun. <u>-</u> |
| Wed. <u>10:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-447-1965 | |

AGENCY PROFILE: Word of Hope is a faith-based community organization that was established by Paster CH McClelland in 1996. We provide a range of services in our Family Resource and Technology Center that are designed to encourage personal development and responsibility, and to help empower individuals and families to be productive and self-sufficient in their homes and in the community. Our programs include: 1. AODA Counseling-state certified counselors whose sole purpose is to assist individuals to live their lives free from alcohol and drug dependency. All counseling activities are conducted in accordance with HFS 75. 2. Employment Services-we assist individuals with development or improvement of their work readiness skills by providing vocational and educational training; job development, job placement, and job retention support services. 3. Health Care-licensed medical practitioners who screen for high blood pressure, diabetes, high cholesterol, glaucoma, and cancer; treatment referrals to medical providers are ma